



East Side Neighborhood Services (ESNS) was one of the first settlement houses in Minnesota. It was founded in 1915 as a nonsectarian and nonpartisan neighborhood house to assist community members in need of social services. ESNS supports individuals and families in the Greater Hennepin County Area. The communities in our service area are Bloomington, Brooklyn Center, Brooklyn Park, Edina, Golden Valley, Maple Grove, New Hope, Plymouth, Richfield, Robbinsdale, St. Louis Park, and all of Minneapolis, including downtown. In 2021, ESNS's food programs served more than 3,300 Hennepin County households. Every year, our Youth Department serves more than 400 young people, including up to 75 students in our contracted alternative high school, Menlo Park Academy. Other programs offer services to job seekers, seniors, families, and other residents of the area. Initiatives to enhance the current staffing model, improve program visibility, and increase resources are already underway. A strong commitment to high quality social services for individuals and families will guide our continued success over the next three years and beyond.

Mission

To build pathways toward equity by addressing social and economic barriers.

Vision

Every person thrives, every voice matters.

Values

We believe in...

- **COMMUNITY.** Engagement, connection, partnerships.
- **INNOVATION.** Continuous learning and generating new ideas from it.
- **EFFECTIVENESS.** Performing in a productive and proficient manner, resulting in consistently achieving expected and measurable outcomes.
- **INCLUSION.** Respecting, supporting, and valuing everyone and ensuring the right conditions for everyone to achieve their full potential.
- **COLLABORATION.** Communication, engagement, and teamwork that is inclusive of internal and external partners.

2022-2025 Strategic Goals

1

Elevate ESNS's brand story through internal and external messaging.

2

Develop strategies to diversify ESNS's funding portfolio.

3

Advance a flexible and resilient organization that delivers superior community programs and services.

4

Utilize comprehensive management strategies to optimize ESNS's multigenerational programs and services.

5

Build responsive, high-quality partnerships that assist ESNS in better meeting community needs.

CONTACT

Mary Ostapenko Anstett, Acting President
East Side Neighborhood Services (ESNS)
1700 2nd St. NE, Minneapolis, MN 55413

PHONE: 612-781-6011
EMAIL: agencyinfo@esns.org
WEB: esns.org

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