

EAST SIDE NEIGHBORHOOD SERVICES, INC.  
1700 2nd Street NE, Minneapolis, MN 55413  
612.781.6011 | [www.esns.org](http://www.esns.org) | [agencyinfo@esns.org](mailto:agencyinfo@esns.org)

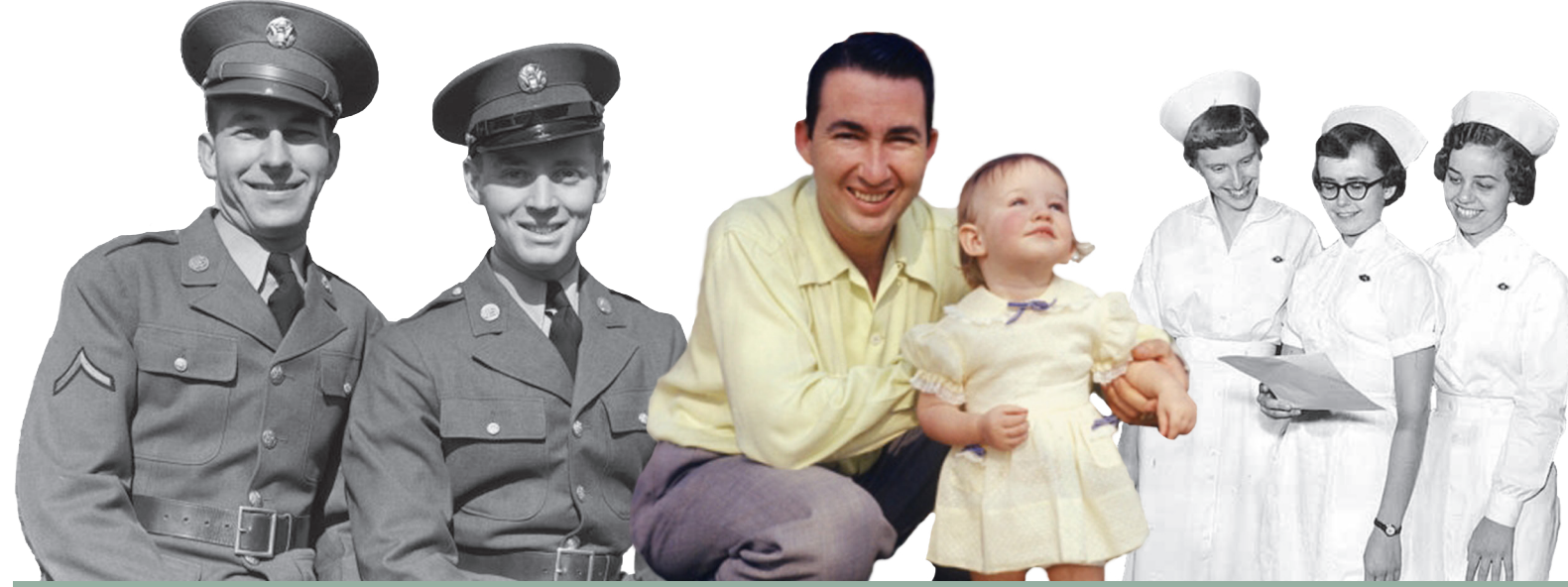
NON PROFIT ORG  
U.S. POSTAGE  
PAID  
TWIN CITIES, MN  
PERMIT #91234

CELEBRATING  
96 YEARS  
OF SERVING OUR  
COMMUNITY



HELPING INDIVIDUALS, STRENGTHENING FAMILIES, BUILDING COMMUNITY.

EAST SIDE NEIGHBORHOOD SERVICES  
**2011 ANNUAL REPORT**  
*100th Year Anniversary Series*  
*Celebrating 1940 - 1960 at ESNS*



*Helping individuals,  
strengthening families,  
building community...*

CELEBRATING  
96 YEARS  
OF SERVING OUR COMMUNITY

1940 - 1960



1700 Second Street Northeast  
Minneapolis, MN 55413  
(612) 781-6011  
[www.esns.org](http://www.esns.org)

EAST SIDE NEIGHBORHOOD SERVICES  
**2011 ANNUAL REPORT**  
*100th Year Anniversary Series*



*Helping individuals,  
strengthening families,  
building community...*

# BOARD OFFICERS

- Judy K. Larson**  
*President*
- Michael J. Burns**  
*First Vice President*
- Jennifer Young**  
*Second Vice President*
- Ruth M. Fox**  
*Treasurer*
- Dennis J. Spalla**  
*Secretary*
- Dr. Hamdy El-Sawaf**  
*Ex Officio*
- Terry M. Butorac**  
*Human Resources Chair*
- William J. Laden, LISW**  
*Executive Director*

# BOARD OF DIRECTORS

- Michael J. Burns**  
Washburn McReavy Funeral  
Chapels
- Terry M. Butorac**  
Carlson Companies
- Tash Casso**  
Hennepin County  
Board of Commissioners
- Dan A. Christian**  
Retired/Regis Corporation
- Steve Dunphy**  
Land O' Lakes
- Dr. Hamdy El-Sawaf**  
Family Center for  
Counseling Services
- Robert J. Foster**  
Foster & Brever, PLLC
- Ruth M. Fox**  
Union Bank & Trust
- Michael Helm**  
Ecolab, Inc.
- Randy Hertog**  
Medtronic
- Curt Holewa**  
US Foodservice
- David H. Indrehus**  
Metro Transit Police
- Mohamed Jibrell**  
Hennepin County
- Martha Krueger**  
SS&C Technologies, Inc.
- Joyce LaMere**  
SunGard Financial Systems
- Judy K. Larson**  
Hennepin County
- Christine Levens**  
Northeast Minneapolis  
Chamber of Commerce
- Michael R. Miller**  
Consultant
- Robert J. Miller**  
Retired/ R.J. Plumbing &  
Heating
- Gloria Sheehan**  
GRACO, Inc.
- William Smith**  
Biko Associates Inc.
- Dennis J. Spalla**  
United Health Group
- John D. Thompson**  
Oberman Thompson &  
Segal, LLC
- Benjamin Warpeha**  
Warpeha Law LLC
- Dr. Walter S. Warpeha, Jr.**  
W.S. Warpeha, Jr., DDA PA
- Jennifer Young**  
California Building  
Company

## ESNS MISSION STATEMENT

To foster the healthy development and well being of individuals and families while strengthening our diverse community.

## STATEMENT OF INCLUSIVENESS

East Side Neighborhood Services, Inc. affirms the right of every person to participate in employment without regard to race, color, religion, sex, national origin, age, sexual orientation, disability, disabled veterans, or Vietnam era veteran status, marital status, with regard to public assistance or membership/activity in a local human rights commission, and in accordance with all applicable laws, directives, and regulations of the federal and local governing bodies.

## LIVING STATEMENT ON RESPECT

### DIGNITY

Every human being has inherent worth and deserves to be treated respectfully.

### VALUE DIFFERENCES

Value the uniqueness of each person without bias.

### PERSONAL RESPONSIBILITY

We are responsible for our actions toward others and for informing others, or taking appropriate action, when our dignity has been violated.



*Pictured: ESNS Board of Directors*

## TABLE OF CONTENTS

Mission Statement .....	1	Story of "The Beginnings" .....	11
Welcome Letter .....	2	Remembering "The Beginnings" .....	12-13
ESNS Site Locations .....	3	Thrift Store .....	14
Financials and Agency Statistics .....	4	Glendale & Senior Food Shelf .....	15
Northeast Child Development Center .....	5	Senior Programs .....	16-17
Youth Programs .....	6	Events .....	18
Camp Bovey .....	7	Volunteers.....	19
Menlo Alternative High School .....	8	Individual Donors .....	20-21
Youth Employment Program .....	8	Business/Community Donors .....	22
Family & Community .....	9	Board Committees .....	23
Employment .....	10	Board of Directors .....	24

# WELCOME TO OUR NEIGHBORHOOD!

Through the past few years of challenge and change we continue to make significant differences in the lives of the nearly 10,000 people who annually walk through our doors. We take pride in the leadership of our Board in setting direction and Staff in meeting individuals needs even under reduced resources and staffing. We continue to support thousands of individuals and families through rough times in their lives and set them in new directions for success in the future.

This is a great opportunity to reflect on the progress that we can help people make in their lives. East Side contributes to our community in the following ways:

- We keep families working and their young children prepared for kindergarten. Kids in our community are kept busy and achieving with out-of-school time programs in both Northeast and Southeast Minneapolis.
- Our Camp Bovey keeps kids active and interactive in a beautiful out- door setting at our resident camp in Wisconsin.
- Through our Menlo School we redirect our kids to set their goals high and earn their diplomas.
- We continue to help youth and adults to find jobs, write resumes, become educated in employable skills and certified in many areas and in turn they become more employable.
- Our anger management groups educate court referred individuals to solve their issues without violence, keep families together and have reduced reoffending by that group by ninety-seven percent.
- Our thrift store both supports recycling and gives still useful items to individuals in need, while making available needed low-cost items to our customers.
- Our two food shelves annually give out thousands of pounds of food to those in need. We continue to assist our senior's with their transportation, day program, employment, and social needs.

East Side brings the community together at a number of activities over the year to help define community, expand community and ask for continued and new support. We never forget that we can only do all of this through the hundreds of community partners, volunteers, and donors that support us in our efforts to help individuals in our community to be successful. We are thankful for all of the help that we receive throughout the organization.

We welcome all ideas and interests that the community may have in strengthening and meeting the needs in this community and we invite your participation.

**Judy Larson**  
Chair, Board of Directors



**Bill Laden**  
Executive Director



*Helping individuals,  
strengthening families,  
building community...*

## BOARD COMMITTEES

### Executive

Michel Burns\*  
Terry Butorac\*  
Handy El-Sawaf\*  
Ruth Fox\*  
Bill Laden  
Judy Larson\*  
Dennis Spalla\*  
Jennifer Young\*

### Budget/Finance

Ruth Fox\*  
Mike Helm\*  
Randy Hertog\*  
Curt Holewa\*  
Bill Laden  
Susan McCauley  
Grant Thesing  
Greg Ritter

### Development/Visibility and Alumni

Mary Anstett  
Tash Casso\*  
Robert Foster\*  
Doug Helm  
Martha Krueger\*  
Bill Laden  
Joyce LaMere\*  
Judy Larson\*  
Christine Levens\*  
Greg Ritter  
Gloria Sheehan\*  
Keith Sjoquist  
William Smith\*  
Walter Warpeha, Jr.\*

### Human Resources

Terry Butorac\*  
Curt Holewa\*  
Mohamed Jibrell\*  
Bill Laden  
Vern Lovstad  
Rikki Popsun  
Dennis Spalla\*  
Grant Thesing  
John Thompson\*  
Benjamin Warpeha\*

### Technology

Dan Christian\*  
Richard Gray  
Bill Laden  
Susan McCauley  
Dale Merriman  
Kristy Rusinko  
Grant Thesing

### Facilities

Mary Anstett  
Richard Gray  
Mike Kuduk  
Bill Laden  
Robert Miller\*  
Steve Smith  
Grant Thesing  
Jennifer Young\*

### Program Committee

Margie Bragg  
Jazmin Danielson  
Helen Henly  
Vern Lovstad  
Susan McCauley  
Greg Ritter  
William Smith\*

### Events

Mary Anstett  
Tash Casso\*  
Steve Dunphy\*  
Robert Foster\*  
Ruth Fox\*  
David Indrehus\*  
Martha Krueger\*  
Joyce LaMere\*  
Judy Larson\*  
Christine Levens\*  
Greg Ritter  
Gloria Sheehan\*  
Benjamin Warpeha\*  
Walter Warpeha, Jr.\*  
Jennifer Young\*

### Camp Bovey

Jazmin Danielson  
Steve Dunphy\*  
Randy Hertog\*  
Curt Holewa\*  
Kathy Jurichko  
Kathy Kolosky  
Bill Laden  
Susan McCauley  
Jeet Sausen

### NE NELC

Mohamed Jibrell\*  
Bill Laden  
Susan McCauley  
William Smith\*

### Nominating

Mary Anstett  
Hamdy El-Sawaf\*  
Ruth Fox\*  
Mohamed Jibrell\*  
Judy Larson\*  
Bill Laden  
William Smith\*  
Dennis Spalla\*

### Legal Issues

David Indrehus\*  
Bill Laden  
John Thompson\*  
Benjamin Warpeha\*

*\*Denotes Board of Directors Member*

# 2011 DONORS

## CORPORATIONS & FOUNDATIONS

A-1 Foam and Upholstery  
 Bemis Company Foundation  
 Beverly Foundation  
 BIKO Associates, Inc.  
 Camp Nebagamon Scholarship Fund  
 Canadian Pacific Railway Company  
 City of Minneapolis Employment Training Program  
 Columbia Heights Rental  
 Comcast: Government Affairs  
 CorVel Corporation  
 Curwood, Inc.  
 Dusty's, Inc.  
 Eastside Food Co-Op  
 ECOLAB Foundation  
 Espre Management  
 Feinstein Family Fund  
 Flaherty's Arden Bowl  
 Foster & Brever, PLLC  
 G & K Vegas, Inc.  
 Gasthof Restaurant  
 General Mills  
 German Restaurants, Inc.  
 The Glodek Group  
 Town of Gordon, Wisconsin  
 GRACO Foundation  
 Paul Greenwald  
 Hennepin County  
 Honeywell, Inc.  
 Jack Link's  
 Kern, DeWenter, Viere, Ltd.  
 Kimberly M. Hanlon, LLC  
 Kopp Family Foundation  
 Kozlak-Radulovich Funeral Chapel

Land O' Lakes Foundation  
 Marino's Deli  
 Marshall Concrete Products, Inc.  
 McKnight Foundation  
 Mead Witter Foundation  
 Medtronic Foundation  
 Mello Smello  
 Metropolitan Health Plan of Hennepin County  
 Messenger & Ojile, PLLP  
 Minneapolis City of Lakes  
 Rotary Club  
 Minneapolis Foundation  
 MVR Home Healthcare  
 Neighborhood Health Source  
 Northland Appraisal, Inc.  
 Northeast Bank  
 W.C. Rasmussen-Northeast Bank  
 Foundation  
 Northeaster & NorthNews  
 Newspapers  
 Oberman Thompson & Segal, LLC  
 Opus Foundation  
 Ordway Center for the Performing Arts  
 Otto Bremer Foundation  
 Patch Foundation  
 Pipefitters Local 539  
 Carl and Louise Pohlada Family  
 Foundation  
 POPP Communications  
 PPERRIA Consumer Association  
 RBC Foundation - USA  
 The Ritter Group, LLC

Roundy's Foundations, Inc.  
 RSP Architects, Ltd.  
 St. Paul Bagelry  
 Sam's Club 6310  
 Schutta & Jones, PLLC  
 Sentyrz Liquors and Supermarket  
 Stages Theatre Company  
 Stone Harbor Wilderness Supply  
 Tankenoff Families Foundation  
 Target Corporation  
 Union Bank & Trust  
 University of Minnesota Women's Athletics  
 UPS  
 US BANCORP Foundation  
 US BANK: Saint Anthony Falls  
 US BANK: Twin Cities West District  
 US Food Service  
 Volunteers of America - Minnesota  
 Washburn-McReavy Funeral Chapels  
 Wells Fargo Central Bank  
 Wells Fargo Foundation  
 Wings Financial  
 Xcel Energy  
 Yoder Henley Development Resources, Inc

## COMMUNITY ORGANIZATIONS & FAITH COMMUNITIES

Catholic Community Foundation  
 Church of All Saints  
 Church of St. Charles Borromeo  
 Church of St. Hedwig  
 Church of the Holy Cross  
 East Side Old Timers  
 Exchange Club of East Minneapolis  
 Faith United Methodist Church  
 FIRSTLIGHT United Methodist  
 Faith Community  
 Goldbricks Men's Club  
 Greater Minneapolis Council of Churches

Holy Cross Rosary Guild  
 Kiwanis Club of Northeast  
 Minneapolis  
 Lions Club of Northeast  
 Minneapolis  
 Lions Foundation of Northeast  
 Minneapolis  
 Menagerie Rugby Club  
 Minnesota FoodShare  
 Mount Carmel Lutheran Church  
 Mount Olivet Baptist Church  
 Nativity Lutheran Church  
 Northeast Kiwanis Foundation, Inc.

Northeast United Methodist Church  
 Our Lady of Lourdes Church of St. Anthony  
 Prospect Park United Methodist Church  
 Saint Anthony Middle School Students  
 St. Francis Cabrini Community  
 St. Mary's Orthodox Cathedral  
 Waite Park Elementary School Students

# ESNS SERVICE SITE LOCATIONS

## East Side Neighborhood Services

1700 Second Street NE  
 Minneapolis, MN 55413  
 Phone: 612.781.6011  
 www.esns.org

- Administration
- Northeast Child Development Center
- Menlo Park Academy
- Youth Development Programs
- Employment Network
- Family & Community Services
- Senior Programs
- Senior Community Service Employment Project

## East Side Thrift Store

1928 Central Avenue NE, 55418  
 612.789.0600

## Friendship Center Adult Day Program

1717 Second Street NE, 55413  
 612.781.2052

## The Senior Food Shelf

1801 Central Avenue, NE 55418  
 612.788.9521

## Luxton Community Center

112 Williams Avenue SE, 55414  
 612.331.8678

- Youth Out-of-School Programs

## Glendale Food Shelf

92 Saint Mary's Avenue SE, 55414  
 612.342.1954

## Pratt Community School

66 Malcolm Avenue SE, 55414  
 612.668.1120

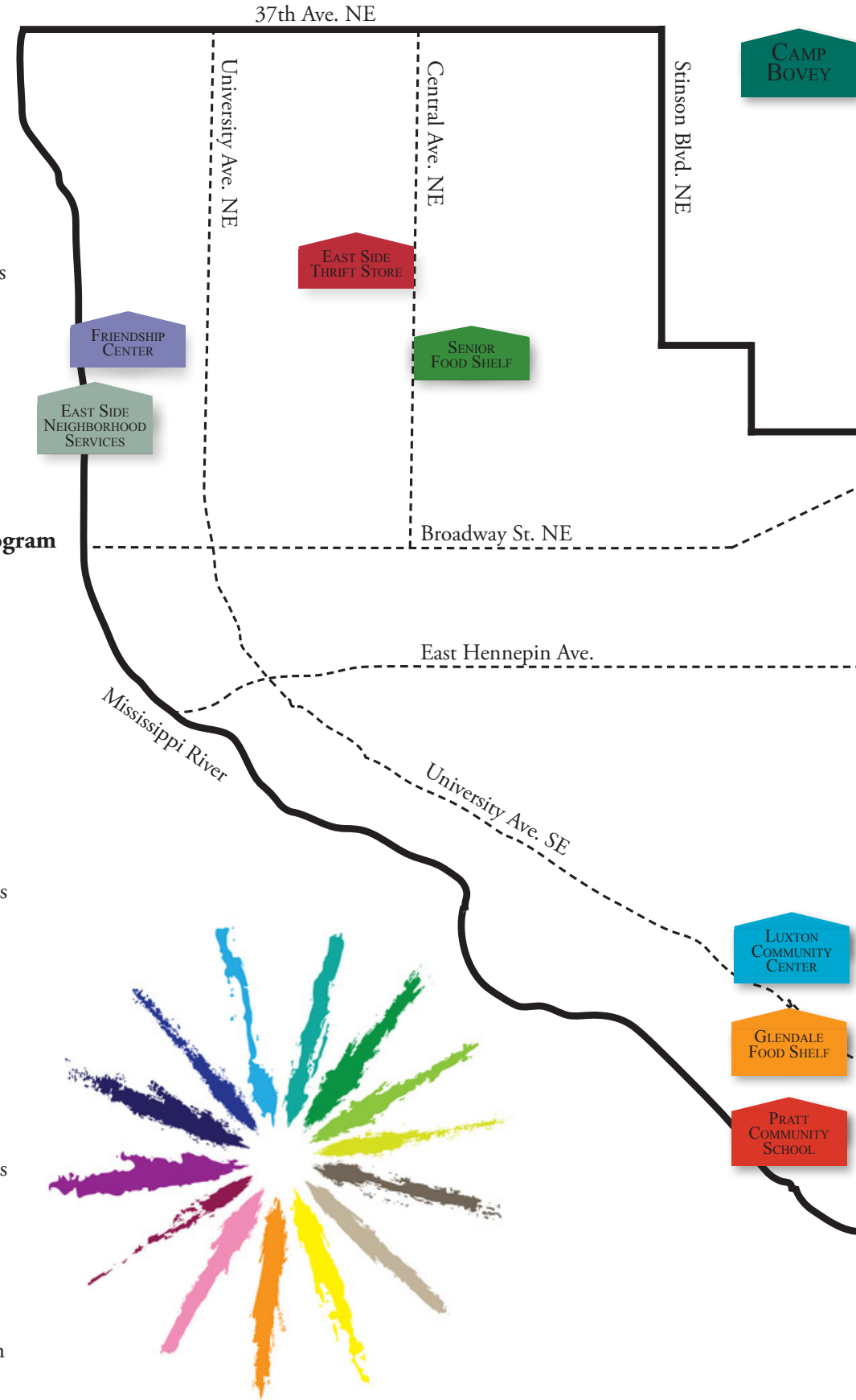
- Youth Out-of-School Programs

## Camp Bovey

11770 East Townline Road  
 Gordon, Wisconsin 54873  
 612.787.4030 / 715.378.2914

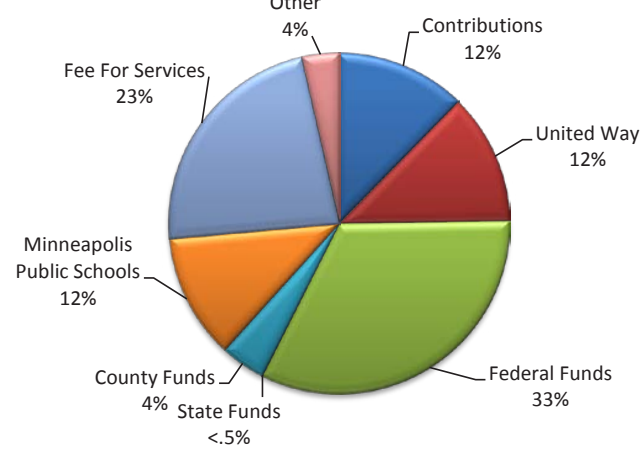
- ESNS Youth Summer Program

## Service Area Locations

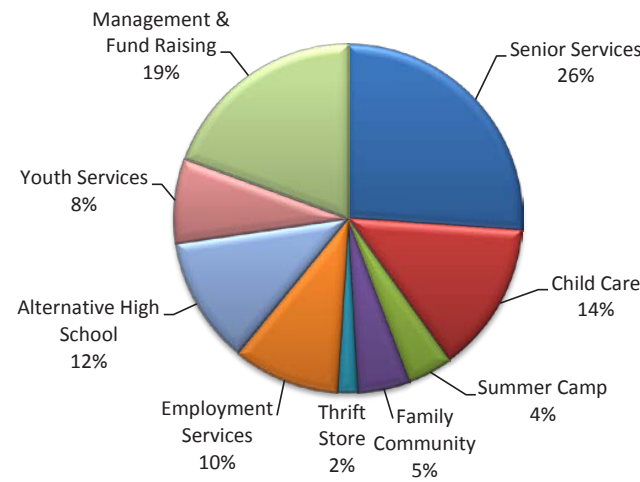


# 2011 FINANCIALS

## 2011 Revenue Sources - \$4,518,370

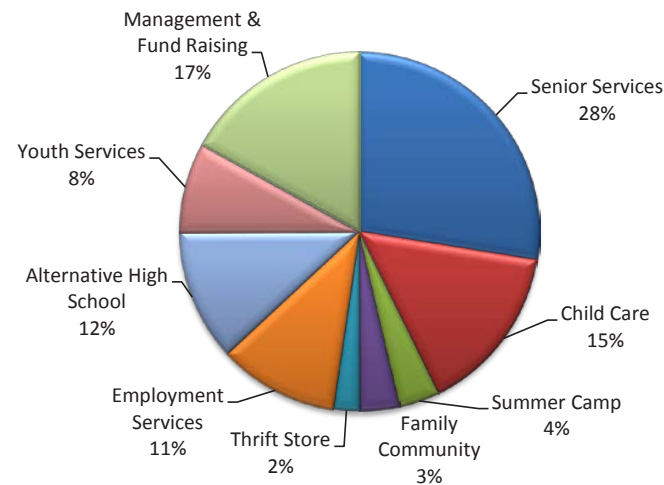


## 2011 Program Expenses - \$4,730,327\*



\*Includes Depreciation

## 2012 Agency Budget - \$4,436,443



## TOTAL PEOPLE SERVED: 9,826

## TOTAL CLIENTS SERVED IN OUR CORE PROGRAMS: 4,837

### GENDER

Female	50.9%
Male	48.4%
Unknown	0.7%

### AGE

0-5	4%
6-9	4%
10-14	7%
15-17	5%
18-22	8%
23-54	34%
55-64	16%
65-74	9%
75-84	6%
85+	3%
Unknown	4%

### RACE/ETHNICITY

African	13%
African American	33%
American Indian	3%
Asian/SE Asian Pacific Islander	28%
Caucasian/White	12%
Hispanic/Chicano/Latino	4%
Multiracial	4%
Other	1%
Unknown	2%

### INCOME

Low or no income	64%
Not low income	18%
Unknown	18%

Mark O. Lynch

William and Deborah Mague  
Kathleen M. Marah  
Lewis A. Marshall  
Roger and Brenda Mathisen  
Ralph Mattes  
Susan and Dale McCauley  
Kevin Patty and Mary McDowall  
Rosemary McMonigal  
Donald and Betty Meck  
John A. Memorich  
Dale and Suzanne Merriman  
Mary E. Meyer  
Jay Miller  
Lucille B. Miller  
Robert J. Miller  
Don and Lois Mitteness  
John and Andrea Moore  
Karen A. Moorman  
Joan Morgan  
Albert and Pamela Morelli  
Scott A. Mork  
Joan K. Morrison  
Leland and Linda Moyer

Heladore Nawara  
Richard and Joan Naymark  
Kevin and Karen Nelson  
Jack and Irene Novak  
Shirley Nuechterlein  
Lois V. Nyman

Patricia O'Brien  
William and Pamela Ogden  
Mary K. Olofson  
Nancy Olofson  
James and Lee Olsen  
Gregory P. Olson  
Len Olson  
Gwendolyn L. Owen

Vicki Pahl  
Marlene Parkhurst  
Kevin M. Patty  
Joseph Pederson  
Richard and Gretchen Peik  
Cheryl A. Pestello  
Sonja Dunnwald Peterson  
Helen A. Pietrowski  
Lois Porfiri  
Dawn M. Pruiett  
Nancy K. Przymus  
Rick and Jere Ann Purple

Gregory Rachwal and  
Monica Kruger  
Jeffery L. Rarich

Ron and Cindy Lee Renstrom  
Greg and Barbara Ritter  
Chester and Helen Rog  
Paul T. Rog  
Joseph Rossberg  
Russ and Karen Rubin  
Sally J. Rubenstein  
Michael and Susan Russinik

Georgina C. Savat  
Kimberly Schams  
Catherine Schoener  
Jeff and Lori Schrempp  
Michael D. Schrempp  
William and Adelaide Schwabacher  
Bradley Scott  
Bill and Jane Seeley  
Cyndi McReavy Seitz  
Walt Sentyrz  
James and Tina Shaw  
Gloria and Thomas Sheehan  
John and Rebecca Shockley  
Teresa A. Sikora  
Gertrude B. Simer  
Andrew M. Simons  
Richard and Natalie Sitarz  
Keith and Nancy Sjoquist  
James and Suzanne Sjoselius  
Judith Ann Smith  
William P. Smith  
R.A. and L.M. Solway  
Dennis and Deirdre Spalla  
Harvey Spaulding  
David Sperry  
Sal and Kathleen Sposito  
Stanley J. Sroga  
Irene M. St. Onge  
Charles Stander  
Jane A. Starr  
Paul Staszewsky  
Brad and Connie Stauffer  
Margaret and Jerome Stein  
Anonymous  
Dr. Jim Storm  
Lucy M. Suits  
Harvey and Irene Sunt  
Delores Svobodny  
Adrian and Ruthann Swanson  
Frank and Janet Switala, Jr.  
Dorothy Szymanski

Richard and Natalie Sitarz  
Keith and Nancy Sjoquist  
James and Suzanne Sjoselius  
Judith Ann Smith  
William P. Smith  
R.A. and L.M. Solway  
Dennis and Deirdre Spalla  
Harvey Spaulding  
David Sperry  
Sal and Kathleen Sposito  
Stanley J. Sroga  
Irene M. St. Onge  
Charles Stander  
Jane A. Starr  
Paul Staszewsky  
Brad and Connie Stauffer  
Margaret and Jerome Stein  
Anonymous  
Dr. Jim Storm  
Lucy M. Suits  
Harvey and Irene Sunt  
Delores Svobodny  
Adrian and Ruthann Swanson  
Frank and Janet Switala, Jr.  
Dorothy Szymanski

Nancy Tennesen  
Charles Terhark  
Mary K. Tevlin  
Grant Thesing  
Nancy Jo Thomas  
Willie Thomas  
James and Tammy Thompson

John D. Thompson  
Sue and Steve Traxler  
Patricia A. Tritz  
Ruth Twining

Zachary E. Valder  
Judith C. Vaughn  
Brenda Vaughn  
Joyce H. Vincent  
Dr. Walter and Mary Warpeha, Jr.  
Kyle and Krista Weber  
Christine and Kliesen Wehrman  
Rikka Weiberg  
David and Lynn Weinmeyer  
John and RuthAnn Weiss  
Charles and Jaquelyne Wentworth  
Gail Wescott  
Darla and Richard Wexler  
Edgar and Gloria Whittaker  
Lois C. Willand  
Larry and Bertie Williams  
Ralph W. Winkelmeier

Randi Yoder and Michael Henley  
Jennifer J. Young  
Kenneth R. Young

Michael and Jan Zapata  
Nancy A. Zaworski  
Paul and Beth Zerby

## 2011 INDIVIDUAL DONORS

Mohamed F. Ahmed  
 Carol S. Allin  
 John and Laurie Andersen  
 Cornell and Patricia Anderson  
 Jeanette P. Anderson  
 Kevin Anderson  
 Laurie and John Anderson  
 Caroline S. Arnold  
 Thomas and Cheryl Arnold

Richard S. Bakken  
 Brian Barnett  
 Marjory M. Bart  
 Allan and Jane Bates  
 Bonnie K. Beckstrom  
 John and Patricia Belian  
 Sally Bell  
 Daniel and Sue Bembenek  
 David and Cheryl Bengston  
 Michael and Theresa BJORKE  
 Warren R. Bloomquist  
 Stephen and Susan Bodurtha  
 Steven and Lori Bona  
 Christine Bonnes  
 John and Judith Bonnes  
 Walter D. Boutell Fund  
 John Brandes  
 D. Kevin Briggs  
 Judy and Dale Brodal  
 William Bryan  
 Terry M. Butorac  
 Mark Byrnes

Karen Carlson  
 Steven and D'ete Carpentier  
 Joseph P. Cavaleri  
 Lesley and Patrick Chester  
 Kelly B. Conley  
 Lucia and Gary Copland  
 Joyce L. Cowette  
 Ann and Brian Cox  
 Gretchen Sandvik Crary  
 Anne Cross  
 Evelyn L. Czaia

Judith A. Daleki  
 Janice Danzl  
 Marilyn Davis  
 Dean R. DeGroot  
 Robert and Marcia Deike  
 Hans Dekker  
 Sandra M. Dekker  
 Charles and Becky Deming  
 Linnea and Chris Derby  
 Jane Dickerson  
 Jim and Carole Drake  
 Tammy Duffney  
 Gerald and Rhonda Duncan

Jennifer Duncan  
 Steven and Luann Dunphy  
 Robert and Joan Durband

Kathleen and Richard Eaton  
 Sharon Ellis  
 Lisa Erb  
 Thora Eriksmoen  
 Grace Erickson  
 Kristi Erickson  
 Carol Erkkila  
 Laurence and Jane Eshleman

Steven J. Fautsch, AIA  
 John Feigel  
 Alan Feinstein  
 Jay and Sandra Fetyko  
 Katie and Rick Fournier  
 Robert and Linda Foster  
 Ruth and Robert Fox  
 Don and Arvonne Fraser  
 Charity L. Fretty  
 Elizabeth Funari

Lester and Marianne Gable  
 Dennis P. Gallagher  
 Joseph Gallick  
 Larry and Debbie Getlin  
 Robin Getman  
 Michael D. Giefer  
 Tom and Sandra Glodek  
 Michael and Robin Gonzales  
 Susan Gottlieb  
 Gary and Christina Grandbois  
 Paul and Ling Greenwald  
 Dorothy Groom  
 Janice M. Godlewski  
 Susan Guccini  
 Mike Gude  
 John Gutenkauf

Jean A. Hayman  
 Laura Hecimovich  
 Doug Helm  
 Michael Helm  
 John and Susan Herrington  
 Leo and Delores Hertog  
 Randy P. Hertog  
 Julie A. Heitala  
 Benjamin and Kristine Hieb  
 Irene and Edmund Hildebranski  
 Kimberly Hocker  
 Walter Hodynsky  
 Ronald and Sharon Holden  
 Curt and Mary Holewa  
 Mike Holewa  
 Emil and Joyce Hollinder  
 Leah Honsey

James and Judy Horns  
 Wayne Houle  
 Jerry Hromatka  
 Kerry and Jodi Hunt  
 Janet and Richard Hyllested

David H. Indrehus

Tracy D. Jackson  
 Florence M. Jarosz Family  
 Annette and Jeffrey Jarosz  
 Joseph A. Jenkins  
 LaDonna M. Jensen  
 Haldis L. Jezusko  
 Douglas and Linda Jones  
 Cheryl A. Johnson  
 Paul and Pamela Jordan  
 B. J. Jorgenson

Phyllis L. Kahn  
 Susan Kalenze  
 Helen Kapeluck  
 Walter and Deloris Karkula  
 Bill Karkula  
 Donna J. Kavanaugh  
 Kathryn E. Keefer  
 Lois and Richard Kelly  
 Mark and Julie Kelly  
 Gordon and Diane Kepner  
 Barry and Judith Kirchmeier  
 Kathryn T. Knudson  
 Dr. Michael and Martha Koch  
 William Kohr  
 Steve Kolosky  
 Joe and Elizabeth Kostick  
 Kathleen Kostick  
 William P. Kozlak  
 Mark and Kathleen Kraemer  
 Bob and Pat Kramer  
 Martha Krueger  
 John and Carol Kwiecien

Margaret LaBore  
 Terri LaCrosse  
 Bill and Laurie Laden  
 Steve and Linda Laden  
 Joyce LaMere  
 Lori Lamprecht  
 David and Michelle Lane  
 Judy K. Larson  
 Christine Lattin  
 Anne and Patrick Ledwein  
 K. Leslie Leuchovius  
 Richard Levens and Jane Dickerson  
 Anissa M. Lightner  
 Peggy Lindahl  
 Harold and Anne Lindstrom  
 Theresa Lippert

## NORTHEAST CHILD DEVELOPMENT CENTER

The Northeast Child Development Center improves children's development in multiple developmental domains: preparing children to enter kindergarten with the early literacy skills necessary for school success; and engaging parents in their children's development and transition to kindergarten.

The teachers create an atmosphere in which children feel safe, emotionally secure, and have a sense of belonging. NECDC recognizes and celebrates parents as a child's first teacher. Our program activities and teaching strategies are challenging, yet within each child's reach. NECDC helps children acquire social competence and the skills they need to succeed as learners.

NECDC offers strategies for building positive relationships. We help children develop self-regulation, and respond to challenging behaviors. Developmental assessments evaluate each child based on assessment tools, parent input and regular progress reports.

The program supports the benefits of working with families as partners in the care of their children. Information is exchanged on a daily basis, and families are involved in all aspects of our program. Frequent communication supports and sustains the partnership and improves the services for the children.

NECDC is a Hennepin County Strong Beginnings program, a licensed, NAEYC nationally accredited, and a MN Parent Aware 4 Star rated early education program. We provide care to over 80 children annually between the ages of 6 weeks and 5 years.

### NECDC ACCOMPLISHMENTS

- 91% of surveyed parents reported they visited community libraries 2-3 times per week whereas before enrolling in the program they had not attended.
- 94% of surveyed parents reported that as a result of attending NECDC, they felt the teachers had helped them understand their child's developmental capabilities or challenges and were better able to cope at home.
- 100% of all parents were given information on school readiness as early as the infant classroom on developmental milestones and how mastering these are the stepping stones to school readiness.
- 100% of enrolled parents who attended 2 parent conferences were given information on what to expect of their child developmentally in the coming six months. Teachers continuously offered parents print materials, activities to take home, websites to read, verbal conversations on the weekly curriculum, activities and family events centered around holidays or celebrations.
- 98% of surveyed parents reported they used information and contact numbers for safety recall products such as infant equipment or preschool toys.
- 90% of surveyed parents reported they sought dental care earlier for their child with the information provided and the names of local dentists.
- 100% of surveyed parents reported they kept their child's immunizations current due to the information provided and being enrolled in an early care program.

### PARTNERSHIPS AND COLLABORATIONS

- 348-TOTS
- All ESNS Programs
- Breck School
- Health Dimension Rehabilitation
- Hennepin County Human Services and Public Health Department
- Hennepin County Strong Beginnings
- Minneapolis Public Schools Special Education Preschool Program
- Minnehaha Academy
- Minnesota Visiting Nurses Association



# YOUTH PROGRAMS

ESNS' Out-of-School Time Program (OST) offers local youth a safe, consistent, intentional learning environment that focuses on academic success, social and emotional development, and access to meaningful learning opportunities. Literacy support, small group academic instruction using a multi-sensory and hands-on approach, opportunities for community engagement, leadership development, work-readiness skills, outdoor learning, relationship building and parent engagement are designed in a program structure to meet the many needs of our youth participants and their families.

Programming is intentionally designed to build upon our youths' strengths and leadership skills, and to ensure educational equity for all of our youth. Our dedicated and trained staff worked with over 700 youth in our year-round Out-of-School Time programming.

As an Area Learning Center in partnership with the Minneapolis Public Schools, the academic success achieved by all youth participants is a team approach bringing together the youth's day teacher, parents, and OST youth staff. ESNS' programs are intended to strengthen each youth's pillar of success: their family, their school and their community, with the youth being the center.

Our youth programming is offered year-round at three sites for maximum access to programming and to serve local youth within NE and SE neighborhoods supported by ESNS. Both school-year programming and the summer program have a strong educational component that meets youth where they are and sets high expectations to ensure that all of our participants are at or exceeding grade level standards. Equally as important, our curriculum balances creative play, physical activity, art education, healthy snacks, conflict resolution and exposure to new things via community outings.

## YOUTH PROGRAM ACCOMPLISHMENTS

A NE Youth Providers Networking team was created, facilitated and organized by ESNS' Youth Department staff. The networking group includes members from six different Mpls. Park and Recreation Centers, Community Education, Turnquist Early Childhood Program and The Beacons Program. The goals of this group are to create and evolve a resource/networking team of NE youth providers, gain awareness and knowledge about youth programs for local families, identify programming gaps, and sustain efforts by working together and leveraging collective funds for our area of service. This networking group is growing and successfully collaborating. This upcoming year will include members from the school district and other youth serving agencies such as Edison High School and Youth Thrive.

Our team of youth professionals improved our effectiveness through meaningful staff member development, involvement in action inquiry, continuing education, presenting at conferences, joining local task-force teams and developing our training component. For the second time, a youth department staff was selected to receive a yearlong fellowship with the National Institute of Out of School Time: Action Inquiry in the field of youth work is developed over a year and presented publicly at the U of M to local stakeholders, policy makers and key leaders in youth development.



## PARTNERSHIPS AND COLLABORATIONS

- 100 Strong Who Care
- 4-H
- Big Brothers Big Sisters
- City of Minneapolis-Employment and Training Program
- Eclectic Edge Ensemble
- Hennepin County-Environmental Education
- Menlo Park Academy
- Minneapolis Parks and Recreation, specifically Luxton Park
- Minneapolis Public Housing
- Minneapolis Public Libraries
- Minneapolis Public Schools-Area Learning Center, Pratt Community School
- MN Green
- Public Allies Program
- Second Harvest Food Bank
- Target
- Textile Center

- U of M-Service Learning, Work Study Program and YMCA Y-Tutors Program
- U of M Gopher Athletics
- YouthLink

# VOLUNTEERS

Volunteers breathe life into our fundraising events and programs. With our large array of programs and events, we are able to find a job for anyone who wants to volunteer. Whether it is rocking babies in daycare to cooking food for our events or repairing buildings at Camp Bovey, we have a place for their skills. We are grateful for the individuals, business groups and organizations who devoted their time in 2011 to help us continue to support the NE Minneapolis community.

## VOLUNTEER ACCOMPLISHMENTS

To ensure the success of our agency, 507 Volunteers devoted 23,819 hours of time to the programs and events of ESNS.

Over 40 companies, faith communities, large corporations and local clubs sent groups or individuals from their organizations to help us throughout the year with special events and program areas.



Participation and volunteer accomplishments for our fundraising events:

- **Twin Cities Snowshoe Shuffle** - 248 participants and 38 volunteers
- **Senior Valentine Luncheon** - 340 seniors and 63 volunteers
- **15th Annual East Side Wine Tasting** - 500 attendees and 36 volunteers
- **Mill City Golf Tournament** - 72 golfers made up 17 teams and 7 volunteers
- **Northeast Big River Brew Fest** - 530 individuals and 55 volunteers
- **Holiday Train** - 1000 participants and 35 volunteers
- **Adopt-A-Family** - 76 families, 416 individuals

The Volunteer Program additionally works with Hennepin County, Anoka County, Ramsey County, H.I.R.E.D program, Access to Employment, Tree Trust, Minneapolis Public Housing and local High Schools to place individuals that are in need of serving community service hours.



## PARTNERSHIPS AND COLLABORATIONS

- Aramark
- Antioch Community Church
- Boston Scientific
- Breck High School
- Church of St Gerard
- Columbia Heights Women of Today
- De LaSalle High School
- Exchange Club of East Minneapolis
- Faith United Methodist Church
- First Tech
- Foley & Mansfield, PLLP
- Foster & Brever, PLLC
- Graco, Inc.
- Gustavus Adolphus Lutheran Church
- Hennepin County
- Holy Cross Catholic Church
- Honeywell
- Kapala-Glodek Funeral Chapel
- Kozlak Radulovich Funeral Chapels
- LaBreche Murray
- Land O' Lakes
- Lions Club of Northeast Minneapolis
- McKinley Group
- Medtronic
- Metropolitan Health Plan
- Michael's Foods
- Minnehaha Academy
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Bank
- Northeast Minneapolis Chamber
- Northeast Kiwanis Club
- Northeast Community Lutheran Church
- Northeast Minneapolis Royalty Scholarship Program
- Northeast United Methodist Church
- RSP Architects
- Scales Advertising
- Soo Line Silver Rails
- St. Anthony High School
- St. Charles Borromeo Catholic Church
- St. Mary's Men's Club
- Stanley's Northeast Bar Room
- Twin City Federal Northtown
- Union Bank and Trust
- United Health Group
- University of Minnesota
- University of Minnesota Athletics
- Warpeha Dentists
- Washburn McReavy



# EVENTS

Fundraising events provide opportunities for East Side Neighborhood Services to make connections with members of the community, and serve as key sources of support for our programs. We are proud of the connections and commitments of our friends and neighbors who actively participate in our major fundraising events throughout the year. We thank the nearly 3000 participants who have supported us during 2011.

## EVENT ACCOMPLISHMENTS

**Twin Cities Snowshoe Shuffle** was held on February 5, 2011 at Long Lake Regional Park. The evening before, racers were able to check in early at the Joe Holewa Memorial Spaghetti Dinner. The dinner brought together race participants and community to learn about Camp Bovey and the new Holewa Memorial building.

248 participants were registered for the race. 38 volunteers assisted with the Spaghetti Dinner, race and after event. After the race, participants, loved ones and volunteers enjoyed a chili lunch, awards and silent auction at our agency. The event raised funds in support of Camp Bovey.

**Senior Valentine Luncheon** date was February 17, 2011. 340 Seniors attended this year's event. 63 Volunteers assisted, including groups from NE Bank, Union Bank and Trust, Washburn McReavy and Menlo Alternative High School.

**15th Annual Eastside Wine Tasting** was held on May 5, 2011 at the Nicollet Island Pavilion. There were approximately 500 attendees and 36 Volunteers.

**Mill City Golf Tournament** was held on September 9, 2011 at Columbia Golf Course. 72 golfers on 17 teams participated. After Game Patio Party was held at the Village Pub. 7 Volunteers assisted.

**Northeast Big River Brew Fest** - This first time event was held on Saturday, October 15th at the historic Grain Belt Bottling House. Over 530 attendees tasted beer from 34 vendors and enjoyed food from Sentryz, Stanley's NE and Lloyd's BBQ.

**The Holiday Train** event was held Sunday, December 11, 2011, at Shoreham Yard in Minneapolis. Over 1000 community members attended to support the food shelves of ESNS!

Over 35 Volunteers helped to collect 2,455 pounds of food, doubling the amount of food previously recorded from this event.

**Adopt a Family:** 2011 participants: 76 Families, 416 individuals received holiday gifts and certificates from 18 Donor groups and individuals.

Over 40 companies, faith communities, large corporations and local clubs sent groups or individuals from their organizations to help us throughout the year both with special events and program areas.

# CAMP BOVEY

Camp Bovey is celebrating its 64th summer as the Midwest's longest standing summer camps for youth ages 8-18 with a Counselor-In-Training Program for youth 15-18. Camp Bovey is located in the beautiful Northwoods of Wisconsin, spanning over 200 acres. Camp Bovey campers enjoy intentional activities designed to develop leadership skills, foster social skills and empower youth to contribute to their communities. Activities include swimming, canoeing, team-building, environmental education, archery, outdoor living skills, fishing and exploring nature.

The Camp Bovey (American Camping Association Accredited) experience is unique, providing a family-like atmosphere, intentional pro-social skill development such as independence, friendship making, responsibility, leadership and cooperation. Our experienced, trained and caring staff ensure that the time spent at Camp Bovey is meaningful, fun, safe and builds on each youth's strengths.

This one or two-week experience is affordable for all youth who want to attend camp. We have a sliding fee scale to provide scholarships, so that all youth have the same opportunity to experience camp.



Fifteenth Annual  
East Side  
**WINE**  
TASTING



## PARTNERSHIPS AND COLLABORATIONS

- American Camping Association
- Exchange Club of East Minneapolis
- Lions Club of Northeast Minneapolis
- Sam's Club
- Second Harvest Food Bank
- U.S. Food Service
- Union Bank & Trust
- Xcel Energy



# MENLO ALTERNATIVE HIGH SCHOOL

Menlo Park Academy is a contract alternative program of the Minneapolis Public Schools. Through small class sizes and a supportive staff, 72 ninth through twelfth grade students earn the full range of credits needed for a Minneapolis High School diploma. Menlo Park Academy creates a setting where students feel safe to learn and grow, and where educational needs are met through a wide variety of materials and strategies matched to individual learners. Learning becomes a priority because social and emotional needs are being met.

Advisory groups provide each student with additional support from a Menlo Park Academy teacher who tracks class credits, maintains parent contact, listens, problem-solves, and assists with setting post-graduation goals in higher education or employment. Our students work on being honest, empathetic, caring and taking responsibility for their actions. We encourage students to volunteer in the community as a way of teaching them the value of giving and to provide them with opportunities to investigate a variety of settings that may be a career match.

## MENLO PARK ACADEMY ACCOMPLISHMENTS

- 14 seniors graduated; 4 scholarships were awarded - 2 from the Northeast Minneapolis Lions Foundation and 2 from the Kopp Family Foundation.
- Menlo students participated in various volunteering opportunities at the Senior Appreciation Dinner.
- The school participated in the Quality Review process with Minneapolis Public Schools.
- The school yearbook was produced by a student and was available for signing at graduation.

## PARTNERSHIPS AND COLLABORATIONS

- Achieve! Minneapolis
- Minneapolis Public Schools
- The Metropolitan Federation of Alternative Schools

## DIGITAL INCLUSION

Individualized Computer Internet Training assists anyone 55 years and older to gain computer skills that enable them to use email and internet technology for communication with family and friends, gaining information of interest from places all over the world.

With the help of experienced Peer Coaches, they use a specially designed program connected at senior learning centers conveniently located throughout Hennepin County.

## DIGITAL INCLUSION PARTNERSHIPS AND COLLABORATIONS

- Senior Service America
- Generations OnLine
- ESNS Senior Employment Program

## WISDOM OF AGE

In partnership with PCAM (Prevent Child Abuse MN), Circle of Parents Program, older adult participants in the

Senior Community Service Employment Program receive training that qualifies them to become circle facilitators. They are trained to co-lead or lead support circles that strengthen the personal growth and development of community members through local service organizations.

Drawing upon the experience and wisdom of the elders in our community, Wisdom Circles engage individuals in a group support network that discusses issues or interests important to the group and that help each other solve problems and take action.



# WIA YOUTH CAREER & DEVELOPMENT

WIA (The Workforce Investment Act) at ESNS, known as The Youth Career and Development Program, assists, mentors and opens opportunities for meaningful work experiences for youth ages 14-21. Intentional programming focuses on goal setting, provides youth with employment readiness skills, assists with barriers that may be in the way of successful employment and provides the young people a consistent adult who addresses social and emotional needs.

Youth ages 14-18 set basic skills, occupational and work readiness goals with our case manager. Other skills such as improving school attendance, gaining interviewing skills, creating a resume, participating in an internship or a volunteer opportunity are all skills that are developed based on the youth's individual needs and goals.

Young adults ages 18-21 set goals to prepare themselves for employment in a career of their interest. Our case manager assists participants with a career interest

assessment and help them develop a career path with long-term and short-term goals. Job fairs, training certification opportunities, college visits and one-on-one support are resources available to all of the youth participants. Additional support in child care, transportation and work supplies are also made available to the youth.

This program has been very successful in exposing youth to broader opportunities and helping them create a positive vision for themselves. Providing young people an opportunity for successful employment and earning money is a key factor in creating a strong community and builds leadership skills in our young people, increasing self-esteem.



## PARTNERSHIPS AND COLLABORATIONS

- Chow Girls Killer Catering
- The City of Minneapolis METP Program
- ESNS' Adult Employment Training Program
- Hennepin County Libraries
- Minneapolis Parks and Recreation (Waite Park, Bottineau and Luxton Park)
- Northeast Bank
- Sentyrz Supermarket
- Various local businesses in the public and private sector

## SENIOR PROGRAMS PARTNERSHIPS AND COLLABORATIONS

- Accel Health Services, Inc
- Ameripride
- Bethel University
- Canadian Pacific Railroad
- Church of All Saints
- Church of St. Hedwig
- Church of The Holy Cross
- Courage Center
- De La Salle High School
- Elim Baptist Church
- Emergency Food & Shelter Program
- Emergency Food Shelf Network
- Exchange Club of East Minneapolis
- Feinstein Foundation
- Gifts for Seniors
- Group Work Camp-Week of Hope
- Hennepin County
- Honeywell
- Hope for the City
- Home Instead
- Hunger Solutions
- Inland Commercial Properties
- Ignatian Volunteer Corps
- Lions Club of Northeast Minneapolis
- Menlo Park Academy
- Metropolitan Area Agency on Aging
- Metropolitan Health Plan
- Minneapolis Community Technical College
- Minneapolis Public Housing Authority
- Minnehaha Academy
- Minnesota Adult Day Services Association (MADSA)
- Minnesota Food Share
- Greater Minneapolis Council of Churches- March Food Campaign
- Nativity Lutheran Church
- NE Farmers Market
- Neighborhood Health Source- Community Clinics
- Northeast Bank
- North East Child Development Center
- Northeast Middle School
- Northeast Senior Resource Center
- Our Lady of Lourdes Church
- Pohlad Foundation
- Prevent Child Abuse MN
- Roundy's Foundation
- RBC Wealth Management
- Saint Catherine's University
- Saint John's Lutheran Church
- Second Harvest Heartland
- Senior Service America-SCSEP
- Silver Rails
- U of M Extension Services
- Union Bank & Trust

# SENIOR PROGRAMS

Independence, health, mobility, social connections and basic provisions are the wish of every older adult. ESNS' Senior Programs are designed to assist older adults in staying connected and engaged in the community; accessing the resources and supports needed to nurture healthy aging; and delaying the need to move from the community.

Our programs nurtured healthy aging and inspired older adults of all ages to work toward those goals by providing nutritional meals at two senior dining sites and monthly food orders from The Senior Food Shelf.

**Senior Transportation Services** enable older adults to access medical appointments and grocery shopping, giving older adults the mobility to remain active, make connections and attend activities like Annual Senior Health Fair and Senior Valentine Appreciation Luncheon.

**Friendship Center Adult Day Program** engages participants in health enhancement activities and provides wellness services and connects participants to one another. Friendship Center is a place where a sense of community is reborn; where new friends are made and where engaging with dignity brings older adults together. Intergenerational projects create opportunities for high school students, youth and preschoolers to interact, bringing joy and smiles with each special encounter.

## SENIOR PROGRAM ACCOMPLISHMENTS

- 1,684 older adults served, thirty nine percent representing those over the age of 75.
- Senior transportation provided 21,996 rides in 2011.
- Over 500 seniors received food from the Senior Food Shelf each month.
- Over 17,700 pounds of food and over \$7,990 were collected during the March Food Share Campaign.
- 26 older adults were trained as Circle Facilitators through the Wisdom of Age Project providing opportunities for 247 circle participants.
- Special activities provided in the community included: Senior Appreciation Valentine Luncheon, Senior Health and Resource Fair, Holiday Food Basket Distribution, and informational/educational events at the Senior Center.
- "Matter of Balance-Fall Prevention Education Series" graduated 10 senior participants
- Provided 10,241 meals through senior dining services

## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM SCSEP

Senior Community Service Employment provides personal skill development and "paid on-the-job training" through community service job training placements allowing the older adult to job search in preparation for gainful employment.

This is a lifeline to low-income seniors 55 years and older. Participants learn job skills and receive on-the-job training while actively working at non-profit or government agencies, and are then assisted in gaining regular employment. Initiatives including Digital Inclusion and Wisdom of Age Circles were sustained through 2011 to provide enhanced skill development and opportunities for employment.

## SCSEP PARTNERSHIPS AND COLLABORATIONS

- 47 community-based non-profit host site organizations
- Senior Service America - Title V of the Older Americans Act



# FAMILY & COMMUNITY

Adult individuals are assisted in developing personal assets that can be used in their home, work place and in the community. The continuum of services assists participants to develop positive family relationships, work through life challenges, and become contributing community members.

Our team of licensed social workers and social work interns from many Minnesota colleges conduct classes for the Family Violence Program.

Our program offers both Men's and Women's Educational Series for a minimum of 18 weeks to teach clients the skills they need to reduce assaultive behaviors. Our relationships with many counties, health, social service and law enforcement agencies help our staff address participant needs with knowledge and compassion, using the best practices in the field.

## FAMILY VIOLENCE PROGRAM ACCOMPLISHMENTS

- 656 group participants completed the Family Violence Program Educational Series. They were monitored for compliance for one year, and 94% of these individuals did not re-offend after one year.
- Out of 656 total group participants, there were 39,179 interventions. 453 group participants demonstrated improvement in the year. 66 group participants mentored a total of 460 times.
- The program included 50 weeks of programming; 386 meetings were held for men and 75 for women.
- On 6/14/11, at the Summit & Awards Luncheon at St. Catherine University, the Family Violence Program received the President's Community Partner Award from Minnesota Campus Compact.

- 110 interns & volunteers contributed over 16,949 hours of services, which equates to 8.2 full time employees. We trained interns from 10 different colleges & universities.
- The Family Violence Program has been offering services for 27 years. Men's programming began in 1985, and the present Educational Series format was developed in 1989.

## FAMILY & COMMUNITY ACCOMPLISHMENTS

- Family & Community served 655 individuals through the Crisis Food Shelf with 2,911 interventions.
- Family & Community distributed \$25,000 to 102 clients covering 110 bills through the Elijah's Cup Crisis Funds from the Beverly Foundation.
- Family & Community distributed 100 backpacks to clients in the Family Violence Program and other programs in the agency.
- Family & Community helped staff and distribute holiday toys to 350 families for all programs in the agency.



## PARTNERSHIPS AND COLLABORATIONS

- |   |   |   |
|---|---|---|
| <ul style="list-style-type: none"> <li>• Alfred Adler Institute</li> <li>• Alpha Human Services</li> <li>• Argosy University</li> <li>• Bethel University</li> <li>• Beverly Foundation: Elijah's Cup Crisis Funding</li> <li>• Brooklyn Park Police Department</li> <li>• Calvary Lutheran Church</li> <li>• University St. Thomas</li> <li>• St. Catherine University Bachelors of Social Work-BSW &amp; Masters of Social Work-MSW Programs</li> <li>• Emergency Food Shelf Network</li> <li>• Hennepin County</li> <li>• Hennepin County Departments of Corrections, Child Protection &amp; Adult Protection</li> </ul> | <ul style="list-style-type: none"> <li>• Lions Club of Northeast Minneapolis</li> <li>• MACC Commonwealth</li> <li>• Metropolitan State University</li> <li>• Minneapolis Community Technical College</li> <li>• National Association of Social Workers-NASW</li> <li>• North Point</li> <li>• People Who Work With People Who Batter Programs-PWWWPWP</li> <li>• Project PEACE</li> <li>• Sentyrz Supermarket</li> <li>• Shaws Bar &amp; Grill-Menagerie Rugby Club</li> <li>• St. Mary's Greek</li> </ul> | <ul style="list-style-type: none"> <li>• Orthodox Church</li> <li>• St. Olaf College</li> <li>• Target</li> <li>• The Caring Tree</li> <li>• Twin Cities Rise!</li> <li>• United Way First Call For Help 211</li> <li>• University of Minnesota School of Human Services &amp; Social Work Program</li> <li>• Walden University</li> <li>• Waite Park Wesleyan Church</li> <li>• Wright, Hennepin, Ramsey, Scott, Anoka, Dakota &amp; Washington Probation Offices</li> </ul> |
|---|---|---|

## EMPLOYMENT NETWORK

The Employment & Training Department works with employers to meet their greatest need – a skilled and trained workforce. We provide career development and training opportunities to clients of various employment backgrounds and skill sets, and help prepare them for the workforce.

We work with the MN Family Investment Program (MFIP), and the Minneapolis Employment & Training Program (METP). Training programs include the following: ServSafe, Personal and Home Care Aid, Forklift, and Bobcat Operation, CPR and First Aid training courses.

### Services Offered:

- Employability/Career Assessments
- Individual Career Development/Employment Plan
- Career Counseling and Job Search Assistance
- Job Lab Access
- Job Placement
- Job Retention Services & Follow Up
- Referrals to Support Services
- Financial Literacy Education

### 2011 ACCOMPLISHMENTS

- 31 clients placed in jobs paying at \$12/hour or more
- 48 clients retained employment for at least one year
- 162 clients developed Career Advancement Plans
- Developed a relationship with Herc-U-Lift Inc. for a trainer to help with our Forklift/Bobcat Training Classes.
- Cultural diversity – continuous training through program specific trainings, workshops (both METP and MFIP), and staff trainings in house during departmental meetings.



### PARTNERSHIPS AND COLLABORATIONS

- |   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• AccountAbility</li> <li>• American Indian OIC</li> <li>• American Red Cross</li> <li>• Catholic Charities</li> <li>• Courage Center</li> <li>• CSM Bakery</li> <li>• Doherty Staffing Solutions</li> <li>• Duke &amp; King</li> <li>• Employment Action Center</li> <li>• First Impressions</li> <li>• Fraser</li> <li>• Health Choices</li> <li>• Hennepin - County Home School</li> <li>• Herc-U-Lift</li> <li>• Immigration Law Center of St. Paul</li> </ul> | <ul style="list-style-type: none"> <li>• Just In Case</li> <li>• MCTC</li> <li>• Mental Health Consumer Survivor Network</li> <li>• Mental Health of MN</li> <li>• Metro Transit</li> <li>• Minneapolis Public Library</li> <li>• Minneapolis Public Schools: MNIC (Minnesota Internship Center)</li> <li>• MN DOT</li> <li>• MN Literacy Council</li> <li>• NAMI</li> <li>• Perfumania</li> <li>• PPL</li> <li>• PRISM</li> <li>• Randstad</li> </ul> | <ul style="list-style-type: none"> <li>• Right At Home</li> <li>• Robert Shoes</li> <li>• Sabathani Community</li> <li>• Salvation Army</li> <li>• Sentyrz Supermarket</li> <li>• ServSafe</li> <li>• Southside &amp; Northside ABE</li> <li>• Tree Trust</li> <li>• Twin Cities RISE!</li> <li>• Twin Cities Community Voice Mail</li> <li>• Uniform Advantage</li> <li>• Vines and Branches</li> <li>• Walk In Clinic</li> <li>• Young Dads</li> </ul> |
|---|--|--|

## GLENDALE FOOD SHELF

The Glendale Food Shelf is located within the Minneapolis Public Housing Authority Glendale Townhomes development in Southeast Minneapolis, and serves Glendale community members. In 2011, the program was used by 143 families. The shelf stocks nutritious and culturally specific food staples to supplement the diets of the Glendale community members.

- Total Number of Households served: 143
- Total Number of Individuals served: 401
- Average Amount of Food Distributed: 20 lbs (20 lbs per person per month)
- Annual Amount of Food Distributed: 87,634 lbs

### PARTNERSHIPS AND COLLABORATIONS

- Bemis Company Foundation
- Consumer Association for Community Action
- Curwood Inc.
- Emergency Food Shelf Network
- Greater Lake Country Food Bank
- Greater Minneapolis Council of Churches
- Health Licensing Board
- Hennepin County
- Hope for the City
- Hunger Solutions
- Minneapolis Public Housing Authority
- Prospect Park United Methodist Church
- Roundy's Foundation
- Second Harvest Heartland
- St Francis Cabrini Catholic Church
- St Lawrence Catholic Church
- Target
- Teamsters



## SENIOR FOOD SHELF

The Senior Food Shelf has been dedicated to providing nutritious food to seniors since 1984. It provides about 20 pounds of nutritious food items to low-income older adults once a month. Non-food hygienic products are also provided as they become available.

- The Senior Food Shelf distributed 136,986 lbs of food to needy seniors in 2011.
- Total number of households served: 991
- Total number of individuals served: 1,094
- Provides 2-3 day supply of nutritious food monthly

Each year during the holidays, the Senior Food Shelf provides meals for local senior community members. 296 Holiday Baskets, complete with trimmings for a special holiday meal were distributed to older adults on December 15, 2011, during the Senior Food Shelf 22nd Annual Holiday Basket Giveaway.

The Emergency Food Shelf Network provided the items inside the baskets and RBC Wealth Management of Minneapolis provided \$5,000 and volunteers to help distribute the baskets.

Roundy's Foundation donated 2,900 pounds of food and \$500.



# EAST SIDE THRIFT STORE

East Side Thrift Store is a non-profit store operated by our agency to provide free and low-cost clothing and household necessities to members of the community who are in need. Clients who are in crisis or desperate financial situations receive free professional clothing for job interviews and employment through our merchandise certificate program.

Volunteers from eight local churches and other community organizations helped in the store by sorting donations, mobilizing clothing drives and advocating for the store in the community. Our focus to reduce, reuse, and recycle helps build a greener community.

The thrift store is a warm, inviting and friendly place where donated items are gratefully received and shoppers are provided a wide array of gently used items.

## THRIFT STORE ACCOMPLISHMENTS

- Over 24 individuals have come to the store from five different programs to gain employment experience, to add a current job to their resume, or start their first employment experience.
- High school and college students volunteer at the store. Community service opportunities assist and staff the store.
- After volunteering at the store, individuals have been empowered to find consistent employment, received their GED and secured safe housing.
- Over 1,479 hours of volunteerism by 216 volunteers, including 19 youth groups have been donated.

## PARTNERSHIPS AND COLLABORATIONS

- |                                 |   |
|---------------------------------|---|
| • Antioch Community Church      | • Nativity Lutheran Church                        |
| • Bundles of Love               | • Northeast United Methodist Church               |
| • EPIC                          | • Patches and Gretchen Band                       |
| • Faith United Methodist Church | • Revive Consignments                             |
| • Grace United Methodist Church | • St. Charles Borromeo Catholic Church            |
| • Hidden Treasures Thrift Store | • Salvation Army                                  |
| • Holy Cross Catholic Church    | • Sacred Paths Center                             |
| • Jezebel Jones, musician       | • The Church of Jesus Christ of Latter Day Saints |
| • Mount Carmel Lutheran Church  | • 5th & 17th NE Farmer's Market                   |

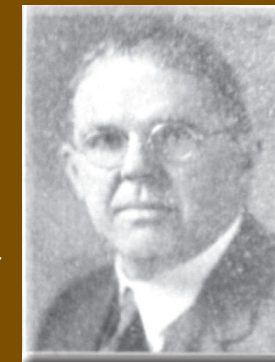


# EAST SIDE NEIGHBORHOOD SERVICES 1940-1960

During two significant decades for the Northeast Neighborhood House, Gilman and Scheaffer led as head workers

Twenty-five years have passed since the Northeast Neighborhood House was founded, the First World War is over and families have battled through the Great Depression. Yet, the Northeast Neighborhood House stands tall. During this time, the agency saw a transformation in its services, but one thing remained the same – NENH was still the staple of support for the multicultural immigrant community of Northeast Minneapolis.

The man who started it all, Robbins Gilman, carried the agency through these difficult times with his innovative thinking and ability to meet the needs of the community. During his time as head worker, Gilman was responsible for starting an employment bureau, providing women services and focusing on youth empowerment.



**Robbins Gilman**

NENH was also involved with food programs, relief and Civil Works administration projects to gain employment for citizens in Northeast.

Gilman championed a movement during World War II that helped prepare women for employment – the staff organized training programs in domestic work, care of electrical equipment, cooking, sewing, catering and laundering. Also, with many men leaving for war and women entering the workforce, the need for childcare services became necessary, and the Miss Woods School for Kindergarten was opened at NENH.

In 1948, Gilman retired from NENH after 34 years of dedicated service. The pattern established by Gilman during his tenure, and by other settlement houses throughout the country, became a unique characteristic of the settlement movement.

His goal of unifying the neighborhood had come a long way, and his belief that a combined approach of education, counseling and job placement services would help prepare the youth of the neighborhood for the future would be influential to NENH for decades to come.

The new head worker, Lester Scheaffer, arrived with progressive ideas for the agency. He could see that the community was evolving and that government programs

were providing many of the same services as NENH, which called for an elimination of those services and initiation of other services.

Scheaffer realized how important the youth were to NENH. During his tenure, he developed many youth-oriented programs at NENH. During the social reform movement, the NE neighborhood was concerned about delinquency and youth gangs. Early activities for youth at NENH included a poolroom, which rivaled commercial poolrooms in the area. Club groups for children and youth became the primary means through which leadership was developed and young people experienced dealing with rights and opinions of others.

In 1949, The Goldbricks, a NE community service group for youth, was founded. In 1950, after ten years of investigating campsites, a site was purchased in Gordon, Wisconsin. It was named Camp Bovey in honor of Mrs. Charles Bovey and is still used today. In the late 60's an innovation in programming for youth was the development of Freedom House, the first alternative high school in NE Minneapolis, for youth who were not succeeding in traditional schools.

The 40's and 50's were a difficult time for the NE Minneapolis community, but with the assistance from NENH, many were able to find a helping hand. Only with the leadership of Gilman and Scheaffer would many have been able to survive. During their prominent tenures with NENH, Gilman and Scheaffer instilled influential philosophies in youth, employment, counseling and community that can still be seen today at East Side Neighborhood Services.

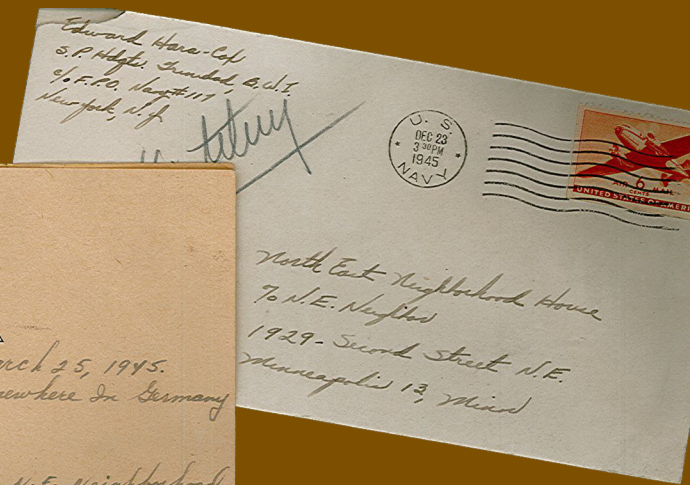


# EAST SIDE NEIGHBORHOOD SERVICES

Remembering ESNS during 1940 through 1960:



Above: Men's basketball team at NENH.



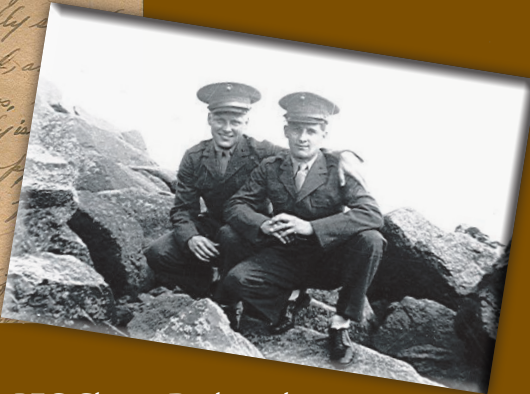
March 25, 1945.  
Somewhere in Germany

Received the N.E. Neighborhood House paper, and really to read what's going around, especially amongst the fellows, they're shite. Staff's really fine work. I hope I get a copy ever it's out. Have one fellow and I pass it to him, so it too.

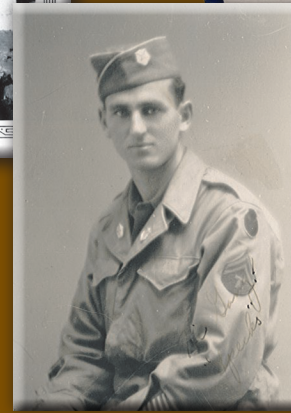
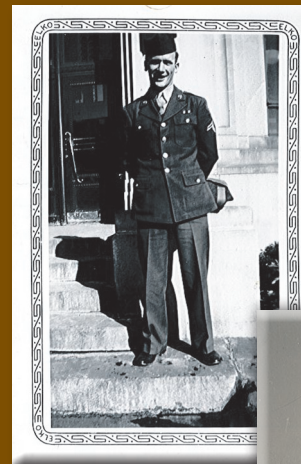
plenty of beauty

Above picture: PFC Chester Duska and PFC Paul Mliner serving in WWII.

Letter: A letter received at NENH from a soldier serving in Germany during WWII.



Above: Two soldiers from NE Minneapolis during WWII.



Above: A letter sent home from a soldier serving overseas in WWII.



Above: A man picks up what is left of his house after tornadoes destroy NE Minneapolis in 1941.

1915 - 1940

The  
Twenty-fifth Anniversary  
OF  
THE OPENING  
OF  
The North East Neighborhood House  
JANUARY 19, 20, 21 and 22, 1940

MR. KINGSLEY ERVIN, President  
MR. CHARLES J. WINTON, JR., Vice-President  
MRS. CARGILL MacMILLAN, Secretary  
MR. ARNULF UELAND, Treasurer  
MR. ROBBINS GILMAN, Head Worker

BOARD OF DIRECTORS

Mrs. Calvin W. Aurand	Mrs. Cargill MacMillan
Mrs. Charles C. Bovey	Mrs. Horace Ropes
Mrs. Frederick B. Chute	Mr. Arnulf Ueland
Mrs. Clement H. Cochran	Mrs. Charles D. Velie
Mr. Kingsley Ervin	Mrs. Robert W. Webb
Mrs. Merrill H. Gibbs	Mrs. Frederick B. Wells, Jr.
Mr. Melville A. R. Krogness	Mr. Charles J. Winton, Jr.
	Dr. Asher A. White



Top: A photo of the Northeast Neighborhood House (ESNS) in the early 1940's.  
Second down: An aerial view of NE Minneapolis in 1945.  
Left: Program from the 25th anniversary celebration of opening NENH.



Left: Children play in the nursery at NENH in the early 1940's.

Right: Santa Claus makes a visit to NE Minneapolis in 1940.

