



**Job Title: Family Caregiver Coach/Consultant**

Reports To: Director of Vital Living

Status: Full-time, Non-exempt

**Broad Scope and Function of Position:**

The **Family Caregiver Coach/Consultant** educates families including children, parents, grandparents, friends, and the community on the value of caregivers and available resources to support them. The Family Caregiver Coach/Consultant assists the caregiver with identifying needs and helps facilitate goal-setting and development of person-centered plans.

**Major Duties and Responsibilities:**

Is responsible for but not limited to the following:

- Develop caregiver advocacy presentations that can be adapted and tailored to different groups; partner with community organizations to identify families who can benefit from caregiver support services
- Facilitate support group sessions that offer caregiver education, information about community resources and/or emotional support and networking with other caregivers
- Administer Rapid Screen to assess caregiver risk; utilize various tools including the REACH and Caregiver Coaching Skills models to support the caregiver
- Partner with caregiver to develop a customized plan that may include goal setting, problem-solving, and ongoing support to reach established goals
- Provide caregivers education and skills development including self-advocacy, coping, self-care, and disease self-management skills
- Facilitate relationships between volunteers and caregiver/care receivers to support weekly group respite; train volunteers to lead activities for care receivers while caregiver receives respite; utilize the REST model for selected volunteers

**Qualifications:**

**Education**

- Bachelor's Degree in Social Work, Human Services, or related field and/or equivalent experience

**Experience**

- Proven success developing partnerships, building relationships, and presenting information
- Minimum of three years of increasing experience working with older adults
- Proven competence working across ethnic/racial/economic lines for effective communication and trust building

Must have reliable and safe transportation and maintain a valid Driver's License and insurance.

**Compensation:** \$22.00 - \$24.00 per hour, depending upon qualifications. Competitive benefits package that includes a Defined Contribution Pension plan with 5% employer contribution; employer paid Medical, Life, LTD, STD insurance along with options for a Tax Deferred Annuity, Dental insurance, Flex Spending/Daycare Accounts, and Health Savings Accounts. Generous PTO policy and paid holidays each year.

**Application deadline: January 4, 2019** or until filled

**Please send your cover letter and resume to:** East Side Neighborhood Services, 1700 Second St NE, Minneapolis, MN 55413; [humanresources@esns.org](mailto:humanresources@esns.org); [www.esns.org](http://www.esns.org)

We are dedicated to our Affirmative Action goals and work hard to employ a diverse workforce that represents the communities we serve.

Organized in 1915, **East Side Neighborhood Services, Inc. (ESNS)** is a nonprofit human service agency that provides social and other services to individuals, families and the **communities of primarily Northeast & Southeast Minneapolis.**

**AN EQUAL OPPORTUNITY – AFFIRMATIVE ACTION EMPLOYER**